AEON OFFICE
HOURS & OPEN ARCHIVES SESSIONS

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SPECIAL RESEARCH COLLECTIONS,
UC SANTA BARBARA LIBRARY
INTRODUCTION

Hi, I'm Daisy! Welcome to Special Research Collections! How can I help you?
SPECIAL COLLECTIONS
PUBLIC SERVICES STAFF

by the numbers

10 out of 22
FTE COVER A 2-HR FRONT DESK SHIFT/WEEK

6 out of 25
STUDENTS COVER A 4-HR FRONT DESK SHIFT/WEEK

to cover 46 hours of front desk operations
by the numbers

on average 93 requests are received per week

on average 24 user accounts are created per week

FROM 09/2014-02/2020, DATA RETRIEVED FROM AEON!
READING/SEMINAR ROOM CULTURE

Then

Getting closer...
AEON OFFICE HOURS
Quarterly public services staff training

- **Training**: help bring folks into the review process of procedures and workflows
- **Troubleshoot & imagine**: new potential areas of improvement together
- **Build a team**: increase communication and camaraderie
- **Empower individuals**: to assist each other in problem solving (no longer a single point person)
• Increased visibility: social media posts, flyers
• Public event: instruction to anyone outside of a "classroom"
• No registration: no need to create research account or know what you want to research
• Increased collaborations: A.S. Living History Project, Undergraduate Research & Creative Activities, Student organizations

OPEN ARCHIVES
Quarterly "open-house" archives sessions

OPEN ARCHIVES AT SPECIAL RESEARCH COLLECTIONS

Join us in exploring archival collections and research

Not all research requires lab coats! This drop-in event will introduce you to UCSB Library's archives and special collections resources, and how to use these unique materials to explore historical topics and develop research projects.
<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
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<tbody>
<tr>
<td>2.2%</td>
<td>Of undergraduate students that created a research account in 2016-2017</td>
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<tr>
<td>1.8%</td>
<td>Of undergraduate students that created a research account in 2017-2018</td>
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<tr>
<td>1.3%</td>
<td>Of undergraduate students that created a research account in 2018-2019</td>
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<td>___%</td>
<td>Hopefully we see an increase in undergraduate student registrations in 2019-2020 to correlate with our open archives sessions &amp; increased outreach</td>
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**TOTAL UNDERGRADUATE USERS REGISTERED IN AEON COMPARED TO TOTAL NUMBER OF ENROLLED UNDERGRADUATES. SOURCE: AEON USER DATA & UCSB CAMPUS PROFILES.**
Through Collaborations

IMAGINE NEW KNOWLEDGE, OPPORTUNITIES, IDEAS, RESEARCH PURSUITs

BEYOND THE DESK